

Article Number:
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OS Component	CPU	Guest	Host - supported manufacturer	Host - other manufacturers
Android 2.3	ARM, x86	-	All features supported*	All features supported* except (1) and All features supported* except (1) and
Android 3.0	ARM, x86	-	All features supported*	All features supported* except (1) and
Android 4.0	ARM, x86	x	All features supported*	All features supported* except (1) and

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* Feature Overview:

- Transfer the screen from the remote device (1)
- Transfer device inputs including physical buttons and touchscreen controls (2)
- Manage files including copying, moving, syncing and cloning data
- Collect inventory and detailed asset information
- Use two-way text chat to communicate with end users during remote support sessions
- Launch programs on the remote device
- Distribute one-time pop-up messages to the remote user
- Schedule remote connections and tasks including file transfers and inventory scans
- Capture the remote screen and send it to a local clipboard or bitmap file
- Improve services times by controlling a graphical image of the physical device
- End users can request assistance from the app.

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Posted - Fri, Oct 30, 2015 9:20 AM.

Online URL: <http://kb.netop.com/article/netop-remote-control-android-technical-specifications-419.html>