

NETOP MOBILE AND EMBEDDED HOST INSTALLATION GUIDE



NETOP®

RemoteControl

Secure Remote Management and Support

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1 Introduction

Netop Host enables mobile computers and mobile devices (including technology computers embedded in equipment) to be remote controlled and interacted with in other ways from a computer or device running Netop Guest.

1.1 Document Scope

This guide provides information on how to install the Netop Host app for use on mobile and embedded devices to be remote controlled and interacted with in other ways from a computer running Netop Guest.

1.2 Technical Specifications

For information on the supported operating system and technical specification, see the [Netop Knowledgebase](#).

2 Installing the Netop Host

You can install the Netop Host on a mobile device either from a desktop computer or from a web server that stores Netop Host installation files.

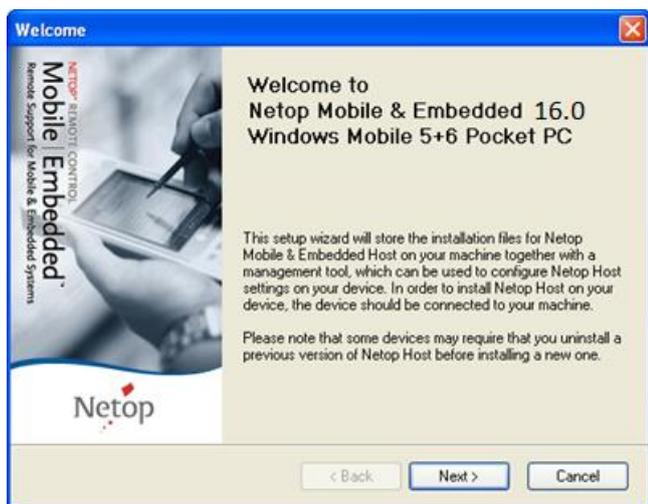
To install Netop Host from a desktop computer, you must install the Netop Host installation files on the desktop computer.

To customize the Netop Host configuration, you must install Netop Mobile Host Manager on a desktop computer.

2.1 Install Netop Host on a desktop computer

On a desktop computer, download the Netop Host installation files from www.netop.com based on the required operating system and processor.

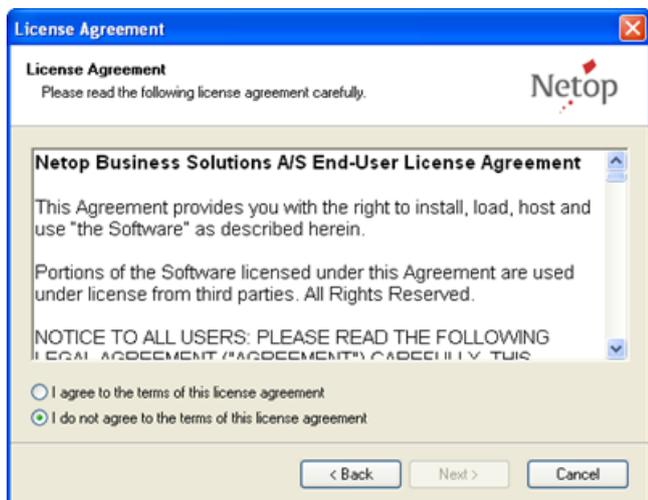
Double-click setup.exe to start the installation wizard:



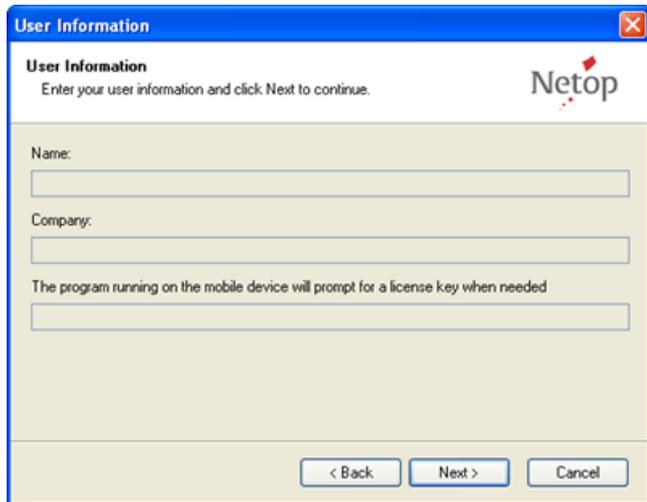
This procedure will install Netop Mobile Host Manager and mobile device installation files on the desktop computer.

To install Netop Host on a mobile device during desktop computer installation, connect the mobile device physically and with ActiveSync to the desktop computer.

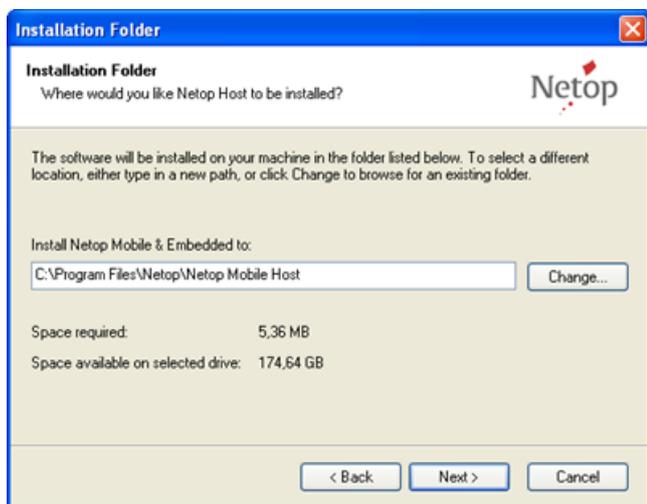
Click **Next**. The License Agreement information will be displayed:



Read the license agreement and select **I agree to the terms of this license agreement**. Click **Next**. The User Information page will be displayed:

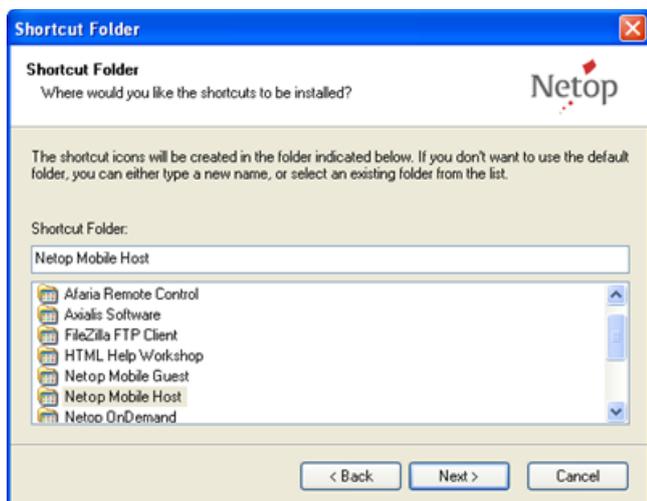


Specify your name and company name and click **Next**. The Installation Folder page will be displayed:



This window suggests installing the Netop Host to the *C:\Program Files\Netop\Netop Host* directory. To change the destination folder click **Change** and specify another destination directory.

Click **Next**. The Shortcut Folder page will be displayed:



This window suggests creating a **Start > All Programs** folder named Netop Mobile Host. You can select an existing program folder in the pane or edit the suggested folder name in the Shortcut Folder field.

Click **Next**. The ready to install page will be displayed. Review your settings and click **Next** to install the Netop Host.

If a mobile device is connected by ActiveSync, the installer will identify the mobile device type and download the corresponding installation file. You will then be prompted to check your mobile device display to see if you need to carry out additional steps to complete the installation.

The mobile device will typically display this:



Installing Netop Guest on the mobile device



Successful Netop Host installation on the mobile device

To finish the installation on the mobile device tap **OK**.

If no mobile device is connected by ActiveSync, a message will inform you that the installed applications will be downloaded to the mobile device on the next mobile device connection.

On your desktop computer, click **OK**, then click **Finish**.

The Netop Host files are successfully installed on the desktop computer.

2.2 Install Netop Host on a mobile device from a desktop computer

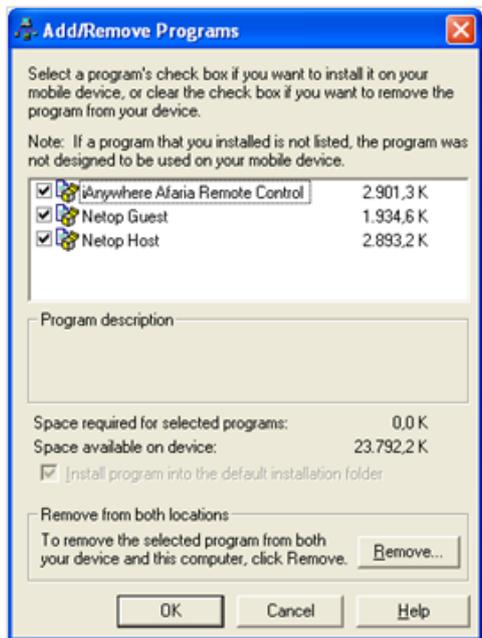
Connect the mobile device physically and with ActiveSync to a desktop computer on which the Netop Mobile installation files have been installed.

If the Netop Host was not installed on a mobile device during desktop computer installation, the installation on the mobile device will start automatically when connected by ActiveSync.

Otherwise, on the desktop computer select **Start > All Programs > Netop Host > Install Netop Host** to start the installation on the mobile device.

Alternatively, in the **Microsoft ActiveSync** window, select **Tools > Add/Remove Programs**.

From the **Add/Remove Programs** window you can download program installation files from the desktop computer to the mobile device.



The window will display all programs that you can install on them mobile device from the desktop computer.

If a check box has been selected, ActiveSync has detected that the program has already been installed on the mobile device.

If the Netop Host check box has not been selected, select it and click **OK** to start the installation on the mobile device.

2.3 Install Netop Host on a mobile device from a web server

To install the Netop Host on a mobile device from a web server or to install locally on the device, run the cab file that matches the mobile device operating system:

Operating systems	Processor	Cab file
Windows Mobile 6/6.1/6.5 Classic	ARM	NetopHost_WM5_StrongARM.cab
Windows Mobile 6/6.1/6.5 Standard	ARM	NetopHost_S2003_StrongARM.cab
Windows Mobile 6/6.1/6.5 Professional	ARM	NetopHost_WM5_StrongARM.cab
Windows Mobile 5 Pocket PC	ARM	NetopHost_WM5_StrongARM.cab
Windows Mobile 5 Pocket PC Phone Edition	ARM	NetopHost_WM5_StrongARM.cab
Windows Mobile 5 Smartphone	ARM	NetopHost_S2003_StrongARM.cab
Windows Pocket PC 2003	ARM	NetopHost_PPC_StrongARM.cab
Windows Pocket PC 2003 SE	ARM	NetopHost_PPC_StrongARM.cab
Windows Embedded CE 6.0	ARM	NetopHost_S_StrongARM.cab
Windows Embedded CE 5.0	ARM, x86	NetopHost_S_StrongARM.cab/ NetopHost_S_Intel 486.cab
Windows Embedded CE 4.2	ARM	NetopHost_WCEDP_StrongARM.cab

For detailed information about manually installing the Netop Host, please refer to the **OEM_INSTALL.TXT** file, located in the **OEM_INSTALL.ZIP** file.

3 Setting up the Netop Host

To set up the Netop Host identically on multiple mobile devices:

1. Install from a desktop computer on one mobile device.
2. Load the Netop Host to specify the license number.
3. Customize the Netop Host setup using Netop Mobile Host Manager. For information on how to customize the Netop Host, see the *Netop Mobile and Embedded Host User Guide*.
4. Copy **Host.xml** (customized setup file) and **Host.lic** (license file) from `\Program Files\Netop Host` on the mobile device to a selected directory on the desktop computer.
5. Install from a desktop computer on other mobile devices.
6. Copy the **Host.xml** and **Host.lic** files from the selected directory on the desktop computer to the `\Program Files\Netop Host` directory of the mobile device.

4 Uninstalling the Netop Host

To remove the Netop Host from a mobile device, tap **Start > Settings > System > Remove Programs > Netop Host > Remove**.

Note: To remove all traces of the installation, manually remove the `\Program Files\Netop Host` directory.

To remove a desktop computer installation and the Netop Host from a mobile device connected to the desktop computer by ActiveSync, in the **Microsoft ActiveSync** window select **Tools > Add/Remove Programs**.



The **Add/Remove Programs** window will display all programs that you can install on the mobile device from the desktop computer. If a check box has been selected, ActiveSync has detected that the program has been installed on the mobile device.

To remove the Netop Host from the mobile device and remove Netop Mobile Host Manager and the mobile device installation files from the desktop computer, clear the selected **Netop Host** check box and click **Remove**.

You can remove Netop Mobile Host Manager and the mobile device installation files from the desktop computer without removing the Netop Host from a mobile device connected to the desktop computer by ActiveSync. Go to **Start > Control Panel > Add or Remove Programs > Netop Host**.

Note: To remove all traces of the desktop computer installation, manually delete the **Start > All Programs > Netop Host** program folder.
