

# NETOP REMOTE CONTROL QUICK INSTALL GUIDE

For the quick install, Netop Remote Control comes with three modules – Host, Guest and Portal.

- The Host is the application which is installed on the devices the user wants to control.
- The Guest is the application which is installed on the device from which the user wants to connect.
- The Portal is the web based management console which allows central management of users, devices and access control.

## 1 Create a trial account

1. Complete the free trial form available [here](#). A Netop Portal trial account will be created using the email and password you provided.
2. Log in to the Netop Portal with the above credentials [here](#).
3. The setup below (2 & 3) is done for the Supporter connecting from a Windows machine to a Windows target device (Windows 7 and above). For other operating systems go [here](#).

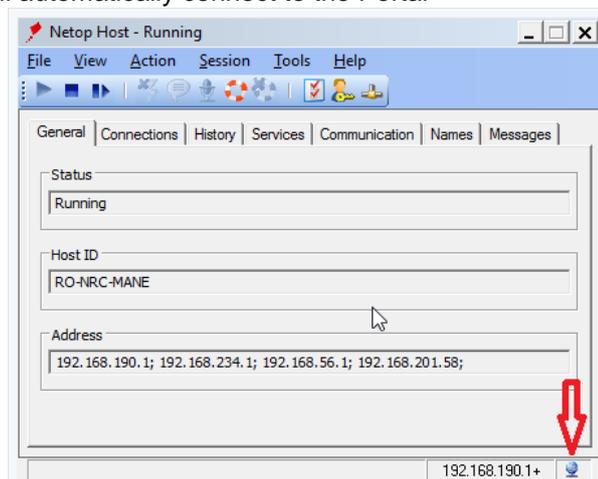
## 2 Target device - Host setup (Windows)

1. Download the Host (for Windows) from the Get started section of the Dashboard.

**Get started** (here are the steps to get you started)

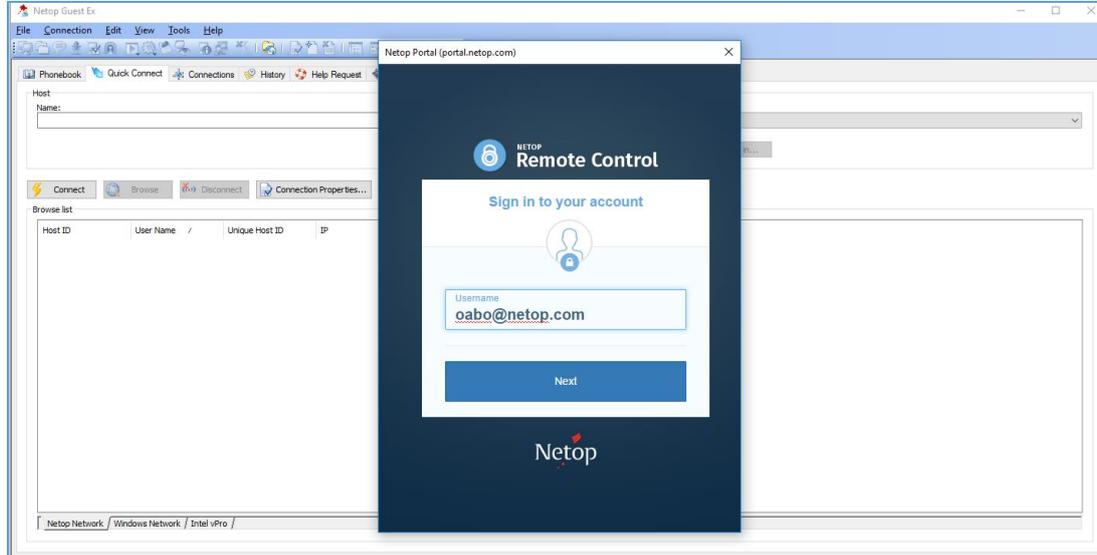
1. Download a preconfigured Host to install on the target device  
[Download Host](#)  
Note: for other platforms, click [here](#) for more instructions.
2. Install the Host.
3. Go to [My devices](#) and do a remote session.
4. Download the Guest for a full Netop Remote Control experience (make sure y...)  
[Download Guest](#)  
Note: for other platforms, click [here](#) for more instructions.

2. Install the Host on the target device.
3. Once installed, the Host will automatically connect to the Portal



### 3 Supporter interface – Guest setup (Windows)

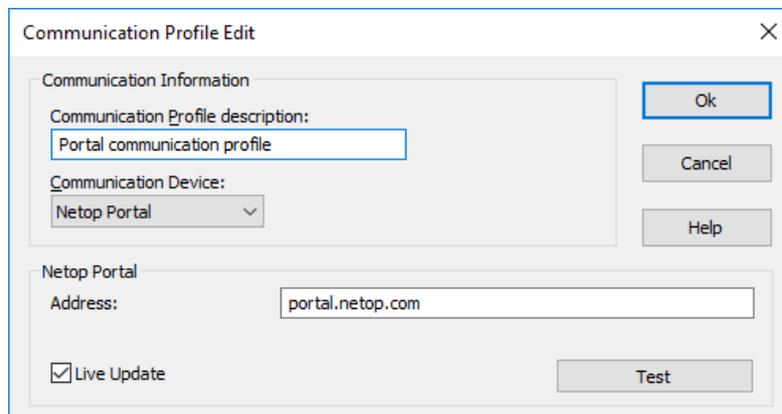
1. Download a Guest running on Windows from [here](#) onto the computer you will be using to access target devices.
2. Follow the installation steps and also make sure you go through the Setup Wizard and choose Netop Portal for connectivity
3. The Guest will start and you will be prompted to log in using the Netop Portal credentials.



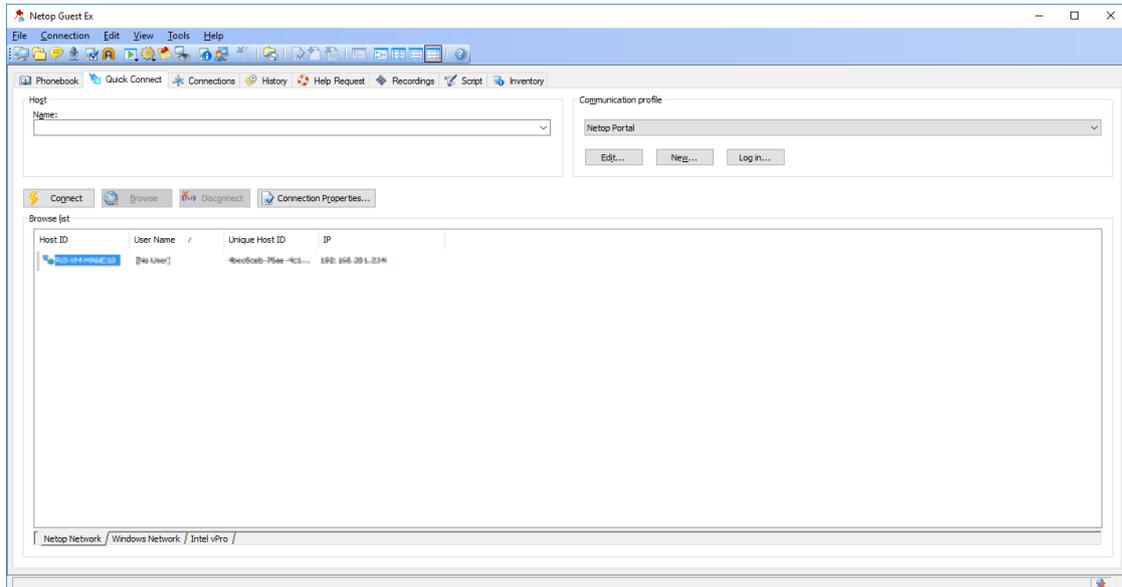
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**Note:** If you are not seeing this, click **New...** to create a Netop Portal communication profile (using the default settings)

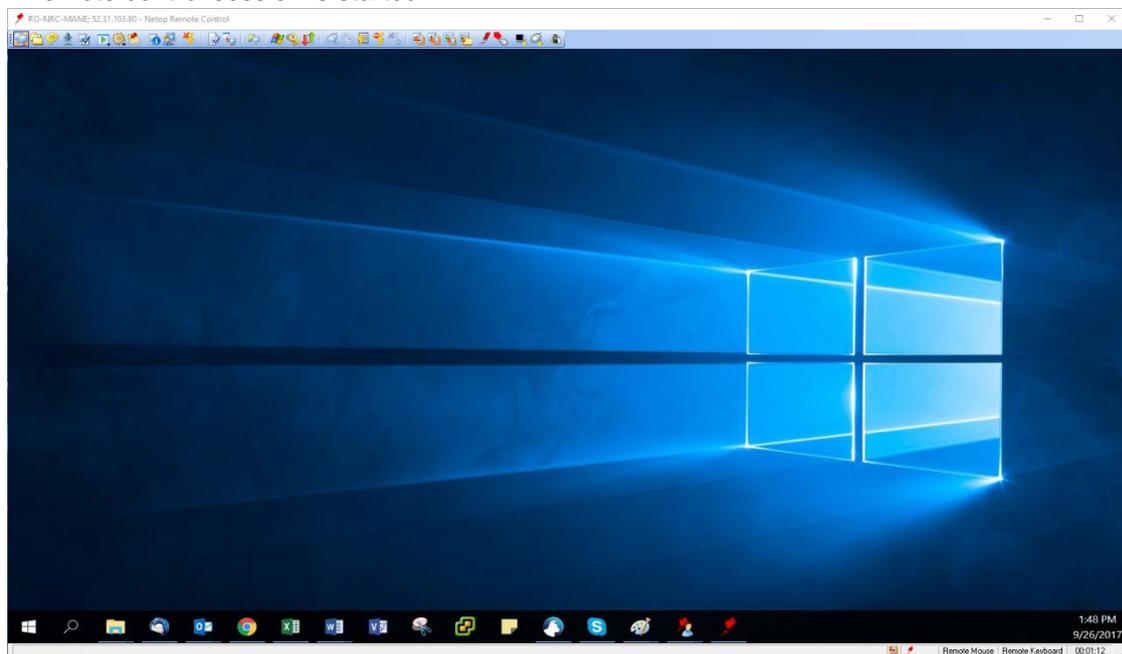
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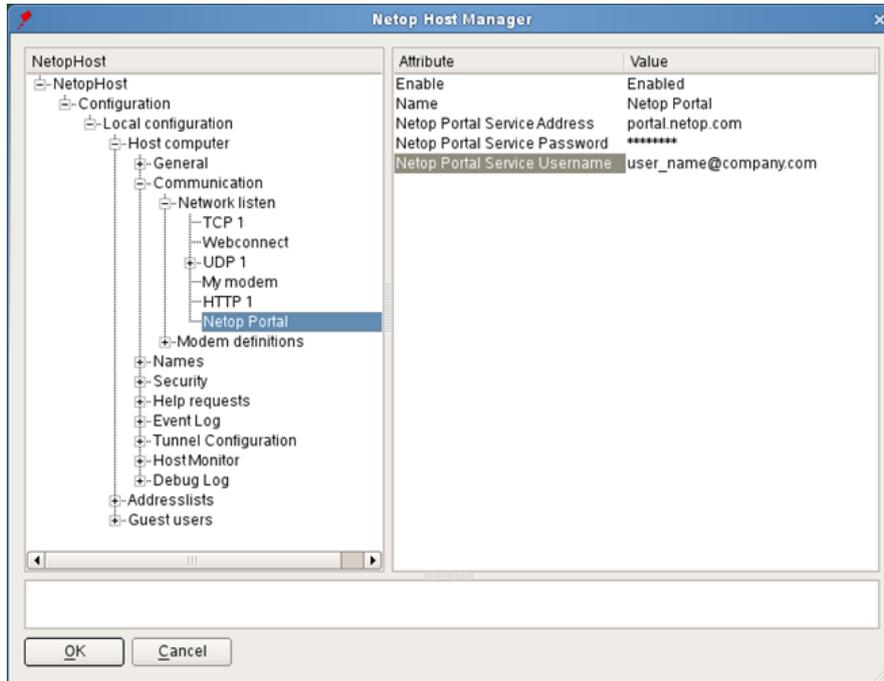
4. Double click on the Host from the list provided (this is the Host installed above)



5. A remote control session is started





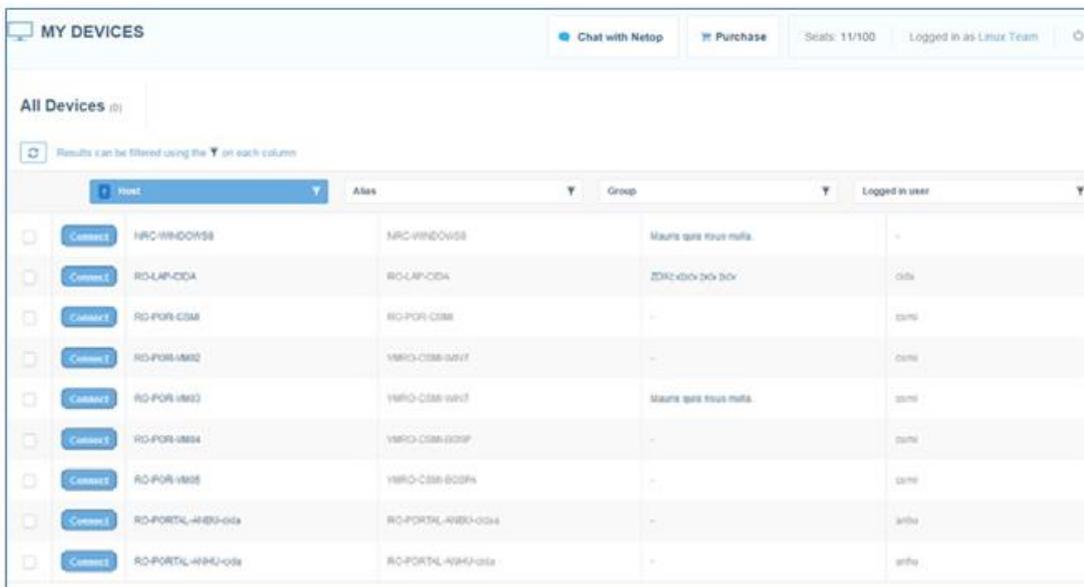


The table below describes what needs to be filled in.

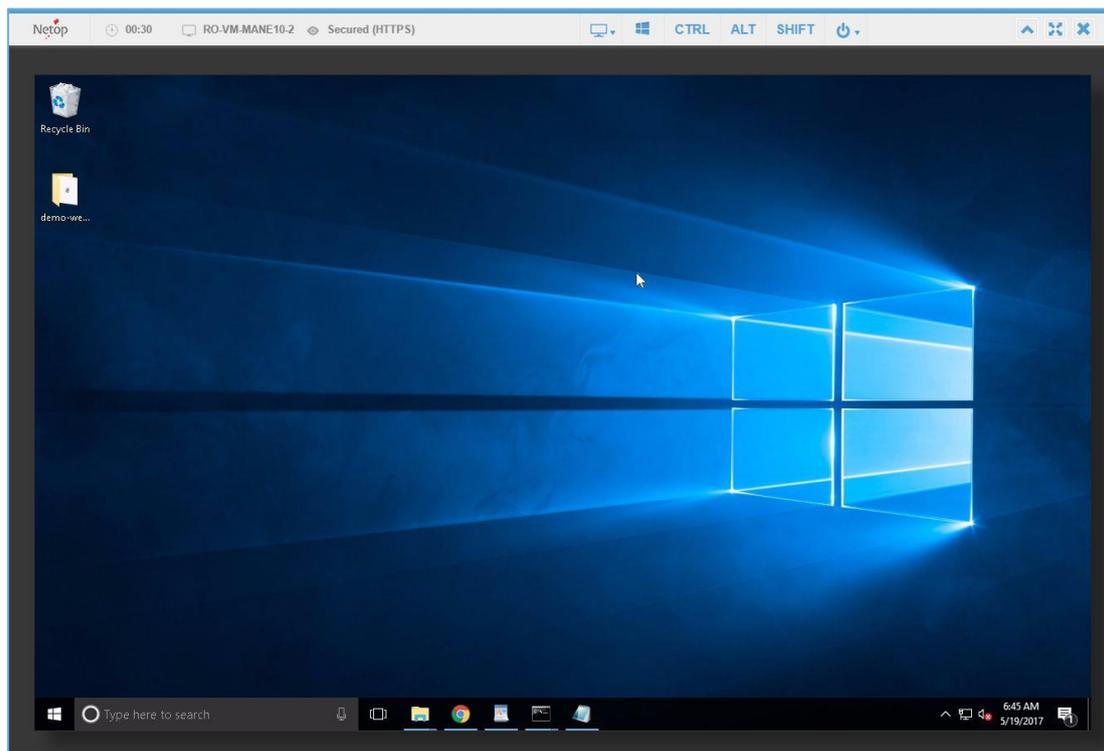
Attribute	Value
Enable	Enabled
Name	The name of the communication profile as it appears in the Host Manager tree structure.
Netop Portal Service Address	The address of the Netop Portal service: <a href="http://portal.netop.com">portal.netop.com</a>
Netop Portal Service Password	The field will show dots or asterisks. The Netop Portal password (The one used for the trial).
Netop Portal Service Username	The Netop Portal username (The one used for the trial).

## 5 Supporter interface – Browser-based support console

1. Log in to the Netop Portal and go to the **Access > My Devices** page.



2. Click the **Connect** button corresponding to the device you want to remote control. A remote session is started.



## Questions? We have answers.

These steps will work for basic uses of Netop Remote Control. Netop offers a broad variety of connectivity and configuration options not discussed in this guide. Please [contact us](#) for information on more complex installations.

Additional documentation can be found [here](#).