

NETOP®

# RemoteControl

Secure Remote Management and Support

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Please send any comments to:

Netop Business Solutions A/S

Bregnerodvej 127

DK-3460 Birkerød

Denmark

E-mail: [info@netop.com](mailto:info@netop.com)

Internet: [www.netop.com](http://www.netop.com)

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## 1 Introduction

Netop Remote Control for Mac includes a Netop Guest and a Netop Host.

Netop Guest for Mac can connect to a remote Netop Host by using the Internet (TCP), LAN (TCP), WebConnect, WebConnect 3 and Netop Portal communication protocols.

Netop Host for Mac enables a remote Netop Guest to connect by the Internet (TCP), LAN (TCP), UDP, HTTP, WebConnect, WebConnect 3 and Netop Portal communication protocols.

The current guide explains how to install, uninstall and load Netop Remote Control on Mac.

## 2 Install

Before you install, please verify that your computer meets the technical requirements: see the [Mac system requirements](#).

**Note:** To be able to install, the user logged on to the computer must be a local admin account. Using a Domain account with local admin privileges will not work

You can install Netop Remote Control for the supported Mac versions from the files on the [Netop download page](#).

Open the relevant .DMG file downloaded from the Netop website and double-click on the resulting .PKG file to show the installation wizard that will guide you through the Netop installation. Accept the license agreement and specify the licensee name and Netop license number when prompted. When the Netop Host license number has been approved, the Host for Mac will load, initialize and be available for communication with a Netop Guest.

### 3 Uninstall

To uninstall the Netop Guest or the Netop Host, drag the application to **Trash**.

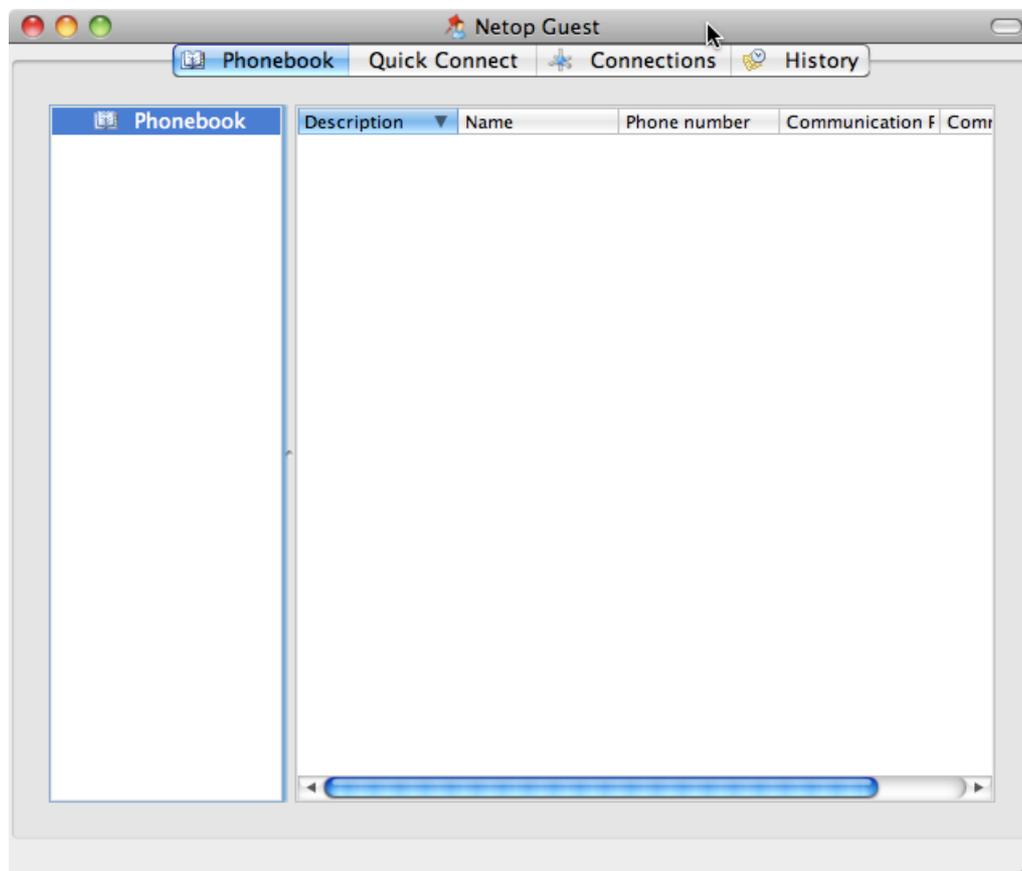
## 4 Netop Guest

This section covers these topics:

- [Load and Unload Netop Guest](#)
- [Netop Guest Functionality](#)

### 4.1 Load and unload Netop Guest

Start Netop Guest from the Applications folder:



To stop Netop Guest, click the close symbol.

### 4.2 Netop Guest Functionality

Netop Guest for Mac has a similar look and feel as the Windows Guest but the functionality in Netop Guest for Mac is reduced. Menus and commands that are not available on Mac are shown in gray text and with gray icons.

Netop Guest for Mac can connect to a remote Netop Host by using the Internet TCP/IP (TCP), WebConnect, WebConnect 3 and Netop Portal communication protocols.

**Note:** To connect to another port number than the Netop default port 443, add the port number to the Host name or address after a colon, for example: 192.168.100.1:1234.

## 5 Netop Host

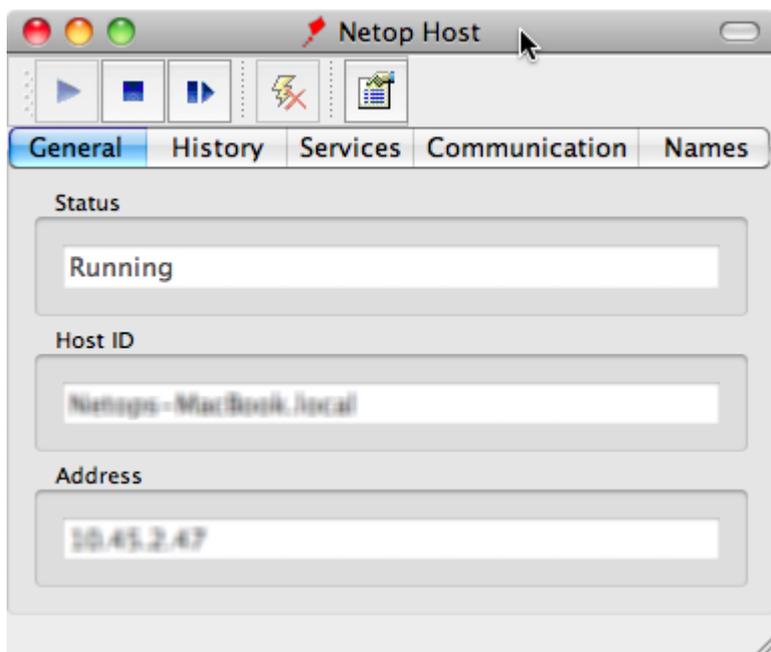
Netop Host includes the Netop Host Program for Mac.

Netop Host Program for Mac will load and initialize when the computer operating system starts. When started, communication will be initialized enabling a Netop Guest to connect.

### 5.1 Display and hide the Netop Host Window

Netop Host GUI for Mac will not start when Netop Host Program for Mac loads.

If Netop Host Program on Mac is loaded, select `Applications/NetopHost` to start the Netop Host GUI for Mac:



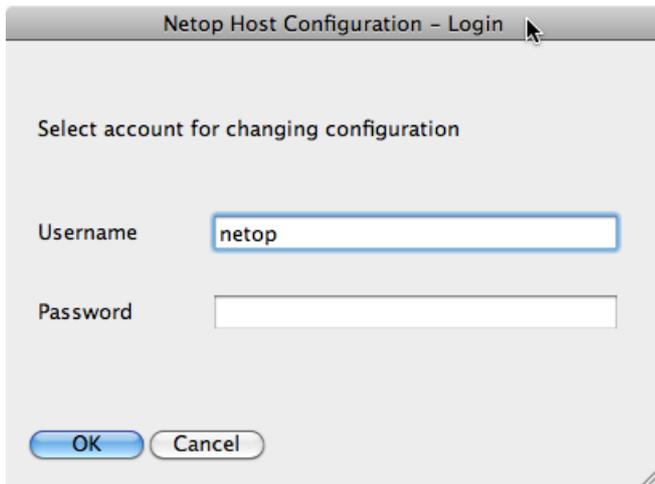
To unload Netop Host GUI for Mac to hide the Netop Host on Mac window, quit the NetopHost application.

### 5.2 Netop Host Functionality

The Netop Host for Mac window contains most of the Netop Host for Windows window elements, but Netop Host for Mac has limited functionality as compared to the Windows version and setup is organized differently.

Netop Host for Mac enables a remote Netop Guest to connect by the TCP/IP, TCP/IP (TCP), HTTP, WebConnect, WebConnect 3 and Netop Portal communication protocols to remote control the Netop Host for Mac computer, transfer files between the computers and run a typed text chat session between the computer users.

To change the setup options of the Netop Host, click **Options** on the toolbar or on the **Tools** menu:



Type a valid Linux user name. To change the setup options of the Netop Host, the user must have the privileges to edit the `/Library/Application/Support/Netop/host/host.xml` file.

Type the matching password and click **OK**. The Netop Host Manager will be displayed:

