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**Netop Remote
Control: Mac
Technical
Specifications**

To accommodate all your end-users - especially if supporting **BYOD** initiatives - your remote control solution needs to offer the same support for Mac as it does for Windows. Netop Remote Control software supports **macOS** and our **iOS** apps let your service desk agents remotely support end-users from their iPads, iPhones, and other devices.

Current Platform Versions For a complete list of Mac operating systems and supported versions by Netop, refer to the list below.

Netop Host

Platform: 64-bit

Mac OS X version

11 (Big Sur) Mac

OS X version

10.15 (Catalina)

Mac OS X version

10.14 (Mojave)

Mac OS X version

10.13 (High

Sierra) **Netop**

Guest Platform:

64-bit Mac OS X

version 11 (Big

Sur) Mac OS X

version 10.15

(Catalina) Mac OS

X version 10.14

(Mojave) Mac OS

X version 10.13

(High Sierra)

Processor Intel

Disk Space For

the Guest a

minimum of 32 MB

For the Host a

minimum of 51 MB

Video Any

supported by Mac

OS X

Communications

TCP/IP (TCP): As

supported by the

operating system

TCP/IP (UDP): As

supported by the

operating system

(Host only) HTTP:

As supported by

the operating

system (Host only)

WebConnect:

HTTP and/or TCP

as defined by your

WebConnect

service **Legacy**

Platform

Versions

OS\Component	CPU	Last Supported version (Guest)	Last Supported version (Host)
macOS 10.12	64-bit	12.76	12.83

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