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This product is **discontinued** and will be **terminated** as of **29.08.2020**. Starting with **September 23rd 2019**, the **Netop Portal** provides support for the **Android & Windows** based mobile devices and is available as a **subscription**. Learn more about the supported devices [here](#).

OS Component	CPU	Guest	Host - supported manufacturer	Host - other manufacturers
Android 2.3	ARM, x86	-	All features supported*	All features supported* except (1) and All features supported* except (1) and
Android 3.0	ARM, x86	-	All features supported*	All features supported* except (1) and
Android 4.0	ARM, x86	x	All features supported*	All features supported* except (1) and
Android 5.0	ARM, x86	x	All features supported*	All features supported* except (2)

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* Feature Overview:

- Transfer the screen from the remote device (1)
- Transfer device inputs including physical buttons and touchscreen controls (2)
- Manage files including copying, moving, syncing and cloning data
- Collect inventory and detailed asset information
- Use two-way text chat to communicate with end users during remote support sessions
- Launch programs on the remote device
- Distribute one-time pop-up messages to the remote user
- Schedule remote connections and tasks including file transfers and inventory scans
- Capture the remote screen and send it to a local clipboard or bitmap file
- Improve services times by controlling a graphical image of the physical device
- End users can request assistance from the app.

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Online URL: <https://kb.netop.com/article/netop-remote-control-android-technical-specifications-419.html>