

Netop Guest connecting to Netop Host running on Linux via NSS - "NSS service not available"

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When connecting from the Netop Guest to the Netop Host running on Linux via the Netop Security Server, the following message is displayed: "NSS service not available". **Workaround:** On the Netop Host running on Linux, open Netop Host Manager (from **Tools > Options**, enter the account for changing the Host configuration and click **OK**). Go to **Local Configuration > Host Computer > Addresslists** branch and add the Netop Security Server IP. Go to **Local Configuration > Host Computer > Communication branch > UDP** and create a new entry in the broadcastlist addresslist that contains the NSS IP. **NOTE:** To ensure that changes have been applied, restart Netop Host after the changes.

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