

## Getting the Vision for Chromebooks logs

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Applies to: Vision for Chromebooks all versions To get the log files for Vision for Chromebooks first you'll have to navigate to the appropriate locations in the browser of a teacher and a problem student: Teacher: filesystem:chrome-extension://ncbcbpchbjjmcjaefdehmpfmioohndg/temporary/logs/ Student: filesystem:chrome-extension://hfpdkhblendlpcghglcamcnicbkppp/temporary/logs/ In the folder you will see a list of files. The log file you'll look for will be the most recent time stamped .json file. If you are sending the logs to Netop you can either download the file(s) normally or open it and copy the contents into a document or an email and forward it along. It is best to get both log files within a short time span of each other to make sure they are mostly synched.

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