Keyboard and mouse not working properly with Vision installed

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Applies to: Vision 6 all versions, Vision 7.0 or higher, Vision Pro 7.3 or higher If you cannot get the keyboard or mouse to work during remote control, try doing the following commands first on the teacher then on a problem student (if running it on the teacher doesn't resolve the issue): Go to a command prompt as an administrator (right click and run as administrator on Win7 or Vista machines). If you are on 64 bit Windows Vista & Windows 7 PC's change directory to c:\windows\sysWOW64, if not proceed normally.
Run the following command: *regsvr32 /u meinput*
Reboot the system for this change to take effect.
Register the driver once more using the command bellow:
 regsvr32 meinput Then reboot the system and test the behavior. If you are trying to eliminate a locked keyboard (due to driver conflicts, viper failing to remove the driver etc.) just run the first regsvr32 command.

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